

HOW TO PREPARE FOR MEDIATION

Write an outline of issues you would like to discuss and resolve during the session.

If relevant, bring necessary documents or information to the mediation.

Plan to listen carefully to others to understand their issues and needs.

Agree to attack each problem, not each other!

Be respectful, cooperative, and open-minded.

What People Say about Mediation

"I felt very respected and my concerns were heard."

"We have been going back and forth between our lawyers for months. You finished it in one session!"

"I arrived in tears sure that my kids and I were going to be evicted. The mediator helped us work out an acceptable plan with the landlord so that we could stay in our home."

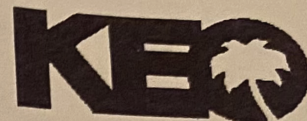
The KEO Mediation Fee is for one session up to 3 hours to be paid by each party and based on the Hawaii State Judiciary Guidelines for the Mediation Centers of Hawai'i.

Annual Income	Cost Per Session
\$0 - \$10,000	\$0
\$10,001 - \$20,000	\$70
\$20,001 - \$42,000	\$95
\$42,001 - \$62,000	\$115
\$62,001 - \$82,000	\$135
\$82,001 - \$100,000	\$185
\$100,001 - \$150,000	\$285
\$150,001 - \$250,000	\$385
\$250,001 - \$350,000	\$485
Over \$350,000	\$585

A mediation fee may be waived upon approval of a waiver application by KEO staff. Contact the Mediation Program at:

Kauai Economic Opportunity Inc.
2804 Wehe Rd.
Lihu'e, HI 96766
(808) 245-4077 ex 234
mediation@keoinc.org

a member of the



Mediation

**KAUA'I ECONOMIC OPPORTUNITY
INCORPORATED**

2804 WEHE ROAD, LIHU'E, HI

Phone : (808) 245-4077 Ext. #234

Fax : (808) 245-7476

Email: mediation@keoinc.org

WHAT IS MEDIATION?

Mediation is a voluntary confidential process in which trained neutral mediators help parties discuss, define, and resolve their disputes. In mediation, mediators do not make the decisions for the parties. Instead, they guide the process so parties can reach their own solutions. Mediation can save significant time and money versus going through the court system, and relationships can improve.

WHAT TO EXPECT IN MEDIATION

- Mediators talk with the parties together and/or separately to better understand their viewpoints and goals.
- Parties are assisted in identifying the issues and exploring options that meet the needs of both sides as much as possible.
- Parties agree to speak respectfully, honestly, to try to see the other side's perspective, and create a mutually acceptable solution.
- If a solution is reached, an agreement is then put in writing and signed by the parties.

WHAT TYPES OF CONFLICTS CAN BE MEDIATED?

Family- divorce, custody, parenting plan, elder care, etc.

Landlord / Tenant – eviction, security deposits, repairs, damages

Temporary Restraining Orders

Consumer- Merchant – debt collection, faulty merchandise, refunds, exchange.

Monetary and Financial Claims

Neighbors– noise, pets, cross-property disputes (trees, roots, etc)

Civil Rights Complaints- racial, gender or disability discrimination at work and/or in housing situations

Real Estate / Condominium – Real Estate transactions or home owners association disputes

Restorative Justice – helps victims and offenders repair the harm caused by an offense

Schools/Juvenile – peer or staff disputes, fights, vandalism, Special Education, bullying



HOW TO SET UP MEDIATION

Contact the KEO Mediation Program (808) 245-4077, ext 234
mediation@keoinc.org

When a mediation request is received we will contact the other party and schedule an agreed upon time to meet

Sessions can last up to three hours and are usually held at KEO:
2804 Wehe Rd., Lihue, 96766
or a neutral setting.

WHO ARE THE MEDIATORS?

KEO Mediators are trained professionally, with diverse backgrounds and skill sets. Mediators do not judge, counsel or give legal advice. They guide the parties through the well-designed and proven mediation process to craft their own solutions.